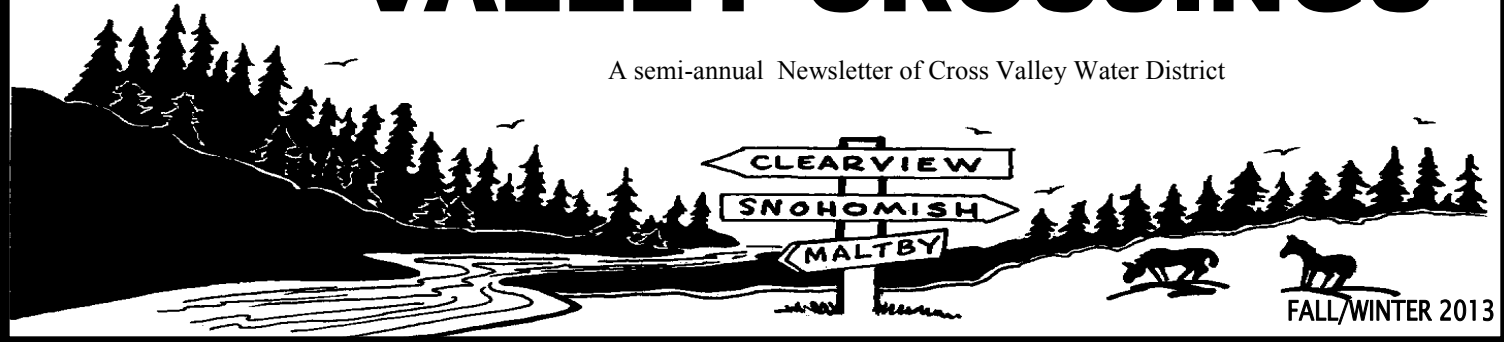


# VALLEY CROSSINGS

A semi-annual Newsletter of Cross Valley Water District



FALL/WINTER 2013



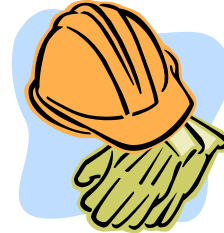
## Insulate your water meter

With the coming of winter weather, your meter is susceptible to freezing and the meter needs to be winterized for the cold and freezing conditions. The best protection is insulating your meter and box by using clean shavings. **Do Not Use Styrofoam!** Fill the meter box to just below the meter dial. This enables our personnel to read the meter quickly.

If you need help locating your meter please contact our office at 360-668-6766 or 425-485-8461 during business hours. Our crew is willing to show you or even use temporary markings to help you locate your meter.

We appreciate your cooperation in properly insulating your water meter. Using products other than clean shavings (even dirt which often times becomes a muddy mess) can make it very difficult for our meter readers to hand read your meter. We do not estimate your water usage.

Weather forecasters are predicting below average temperatures and higher than normal snowfall. Take all precautions necessary to protect your home and pipes.



## CONSTRUCTION UPDATE

SR 9 The relocation of our facilities by Buno Construction has been completed and the only item left is WSDOT's contractor raising the paved over valves.

180<sup>th</sup> Street SE fish culvert-Snohomish County and our contractor, Wyser Construction have completed the work which should alleviate flooding of 180<sup>th</sup> Street SE west of Fales Road.

Elliott and Connelly Road Fish Culverts- RL Alia has completed the work to relocate our water mains for this Snohomish County Culvert Replacement project .

Thank you for your patience and understanding during these projects.

### Upcoming Projects-

111<sup>th</sup> Ave. SE Culvert Replacement- Snohomish County has replaced their culvert underneath 111 Ave. SE and the District will replace our water main in the area of the culvert. Completion estimated by end of 2013.

Echo Lake Standpipe Replacement project, which will replace the existing standpipe with a new one that is approximately fifty feet taller, is currently in review with Snohomish County and they will schedule a conditional use permit hearing in the near future. This will increase the water pressure in the general Echo Lake area. We expect construction to begin late 2014 or early 2015.

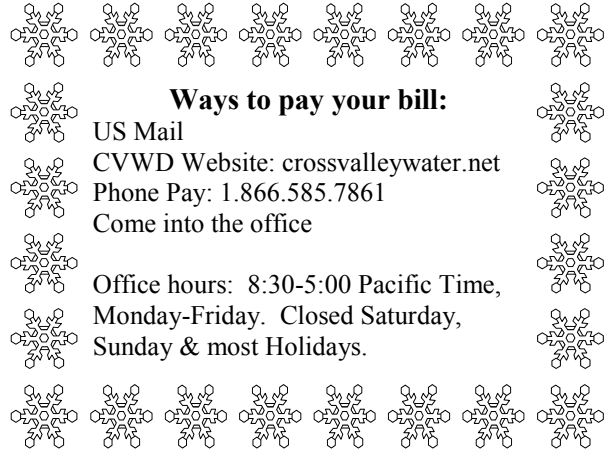
Well #7 Replacement-We will be drilling a replacement well (#7B) late 2013 or early 2014. This will replace the existing well due to declining yields and formation issues.

Lee Forest Reservoir #2-We will review the requirements for this project and existing permits in hand and based on revised cost estimates and new permitting requirements make the decision whether to move this project forward. This project will construct a new 2 million gallon tank next to the existing one at 7933 196<sup>th</sup> Street SE.



## When should I expect to receive my utility bill?

As a reminder, bills are mailed to customers every 2 months. Your bill should arrive no later than the 15th day of each odd month (Jan, Mar, May, July, Sept, & Nov). If you do not receive your billing statement by the 15th, please contact the office. Our customer service representatives will be happy to assist you with your account and provide you with information needed to pay your bill. Please review your billing upon receipt so any questions or concerns may be addressed promptly.



### Ways to pay your bill:

US Mail

CVWD Website: [crossvalleywater.net](http://crossvalleywater.net)

Phone Pay: 1.866.585.7861

Come into the office

Office hours: 8:30-5:00 Pacific Time,

Monday-Friday. Closed Saturday,

Sunday & most Holidays.



If you see a water truck hooked up to one of our fire hydrants, check it out. If there is not a fire hydrant meter where they are drawing water, and if they look nervous, they may be stealing water. This not only stirs up the sediment in the lines but costs all CVWD customers. Get a license plate # or better yet, snap a picture with your cell phone and give us a call. This type of use is illegal and there is a minimum fine of \$500.00.



### Your Assistance, Please...

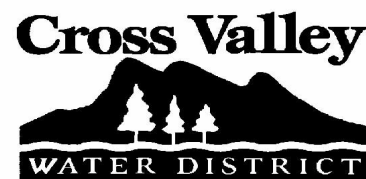
During winter storms and flooding emergencies we may find it necessary to call our customers about flooding issues that affect their drinking water. *Please take a minute to jot your current phone number on your bill stub so that we may update our records. Or, drop us a message via email. [CVWD@crossvalleywater.net](mailto:CVWD@crossvalleywater.net).* Thank you for your help and cooperation.



### BE PREPARED FOR WINTER

- \*Winterize Irrigation/Sprinkler Systems
- \*Disconnect Garden Hoses
- \*Insulate exposed/unprotected pipes
- \*Locate Main Shutoff Valve

Websites to assist with winter preparedness:  
[Takewinterbystorm.org](http://Takewinterbystorm.org)  
[Ready.gov](http://Ready.gov)  
[Redcross.org](http://Redcross.org)  
[Emergency.cdc.gov/disasters/winter](http://Emergency.cdc.gov/disasters/winter)



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360-668-6766 or  
 425-485-8461

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 W. E. (Skip) Schott

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Web Site: [www.crossvalleywater.net](http://www.crossvalleywater.net)  
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